



## Interview Guide

We know that interviews can be scary. We would like to help out by giving you a few tips on what Pal's expects from all candidates. Further, this guide will prove useful when preparing for any job opportunity you pursue:

- **Punctual** – show up early.
- **Appearance** – dress in clean, wrinkle free clothes and be well groomed.
- **Greeting** – look into eyes, smile and have a firm handshake.
- **Attitude** – be positive; communicate clearly and honestly.
- **Knowledge** – know Pal's history and mission, "To delight customers in a way that creates loyalty."
- **Preparation** – be prepared to discuss why you want to work at Pal's and why Pal's will be better if we hire you.
- **Questions** – have questions for us.

